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KPI's primary objective is to satisfy its customer, which is implemented by adopting the right of Right Quality & Timely Delivery.

KPI is also committed to implementing a Quality Management System as per the guidelines of ISO 9001:2008 and continually improving its effectiveness.

Quality Objectives

- No rejections at customer end.
- Improving rejections at supplier end.
- Providing customer with the right delivery.
- Improve Customer Satisfaction.